SYSTEM AND ORGANIZATION CONTROLS (SOC) 2 TYPE 2
REPORT ON MANAGEMENT'S DESCRIPTION OF ITS

Software as a Service System

And the Suitability of Design of Controls Relevant to the Controls Placed in Operation and Test of Operating Effectiveness Relevant to: Trust Services Criteria for Security, Availability, and Confidentiality

For the period 1 July 2024 to 30 June 2025

TOGETHER WITH INDEPENDENT AUDITORS' REPORT

Prepared by:

Sensiba

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1. Independent Service Auditors' Report

To the Management of Go1 Pty Ltd (Go1)

Scope

We have examined Go1's accompanying description of its Software as a Service System titled "*Description of Go1's Software as a Service System*" (description) throughout the period 1 July 2024 to 30 June 2025 based on the criteria for a description of a service organization's system set forth in DC section 200, 2018 Description Criteria for a Description of a Service *Organization's System in a SOC 2® Report (With Revised Implementation Guidance — 2022)* in AICPA, *Description Criteria* (description criteria), and the suitability of the design and operating effectiveness of controls stated in the description throughout the period 1 July 2024 to 30 June 2025, to provide reasonable assurance that Go1's service commitments and system requirements were achieved based on:

- the trust services criteria relevant to Security, Availability, and Confidentiality (applicable trust services criteria) set forth in TSP section 100, *2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (*With Revised Points of Focus — 2022)* in AICPA, *Trust Services Criteria*.

Go1 uses a subservice organization to provide application maintenance and support services. The description indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Go1, to achieve Go1's service commitments and system requirements based on the applicable trust services criteria. The description presents Go1's controls, the applicable trust services criteria, and the types of complementary subservice organization controls assumed in the design of Go1's controls. Our examination did not include the services provided by the subservice organizations, and we have not evaluated the suitability of the design or operating effectiveness of such complementary subservice organization controls.

The description Indicates that complementary user entity controls that are suitably designed and operating effectively are necessary, along with controls at Go1, to achieve Go1's service commitments and system requirements based on the applicable trust services criteria. The description presents Go1's controls, the applicable trust services criteria, and the complementary user entity controls assumed in the design of Go1's controls. Our examination did not include such complementary user entity controls, and we have not evaluated the suitability of the design or operating effectiveness of such controls.

Service Organization's Responsibilities

Go1 is responsible for its service commitments and system requirements and for designing, implementing, and operating effective controls within the system to provide reasonable assurance that Go1's service commitments and system requirements were achieved. Go1 has

provided the accompanying assertion titled “Assertion of Go1 Pty Ltd Management” (assertion) about the description and the suitability of the design and operating effectiveness of controls stated therein. Go1 is also responsible for preparing the description and assertion, including the completeness, accuracy, and method of presentation of the description and assertion; providing the services covered by the description; selecting the applicable trust services criteria and stating the related controls in the description; and identifying the risks that threaten the achievement of the service organization’s service commitments and system requirements.

Service Auditors’ Responsibilities

Our responsibility is to express an opinion on the description and on the suitability of the design and operating effectiveness of controls stated in the description based on our examination. Our examination was conducted in accordance with attestation standards established by the AICPA. Those standards require that we plan and perform our examination to obtain reasonable assurance about whether, in all material respects, the description is presented in accordance with the description criteria and the controls stated therein were suitably designed and operated effectively to provide reasonable assurance that the service organization’s service commitments and system requirements were achieved based on the applicable trust services criteria. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

An examination of the description of a service organization’s system and the suitability of the design and operating effectiveness of controls involves the following:

- Obtaining an understanding of the system and the service organization’s service commitments and system requirements.
- Assessing the risks that the description is not presented in accordance with the description criteria and that controls were not suitably designed or did not operate effectively.
- Performing procedures to obtain evidence about whether the description is presented in accordance with the description criteria.
- Performing procedures to obtain evidence about whether controls stated in the description were suitably designed to provide reasonable assurance that the service organization achieved its service commitments and system requirements based on the applicable trust services criteria.
- Testing the operating effectiveness of controls stated in the description to provide reasonable assurance that the service organization achieved its service commitments and system requirements based on the applicable trust services criteria.
- Evaluating the overall presentation of the description

Our examination also included performing such other procedures as we considered necessary in the circumstances.

We are required to be independent and to meet our other ethical responsibilities in accordance with relevant ethical requirements relating to the engagement.

Inherent Limitations

The description is prepared to meet the common needs of a broad range of report users and may not, therefore, include every aspect of the system that individual users may consider important to meet their informational needs.

There are inherent limitations in the effectiveness of any system of internal control, including the possibility of human error and the circumvention of controls.

Because of their nature, controls may not always operate effectively to provide reasonable assurance that the service organization's service commitments and system requirements are achieved based on the applicable trust services criteria. Also, the projection to the future of any conclusions about the suitability of the design and operating effectiveness of controls is subject to the risk that controls may become inadequate because of changes in conditions or that the degree of compliance with the policies or procedures may deteriorate.

Description of Tests of Controls

The specific controls we tested, and the nature, timing, and results of those tests are listed in Section 4.

Opinion

In our opinion, in all material respects,

a. the description presents Go1's Software as a Service System that was designed and implemented throughout the period 1 July 2024 to 30 June 2025, in accordance with the description criteria.
b. the controls stated in the description were suitably designed throughout the period 1 July 2024 to 30 June 2025, to provide reasonable assurance that Go1's service commitments and system requirements would be achieved based on the applicable trust services criteria, if its controls operated effectively throughout that period and if the subservice organization and user entities applied the complementary controls assumed in the design of Go1's controls throughout that period.
c. the controls stated in the description operated effectively throughout the period 1 July 2024 to 30 June 2025 to provide reasonable assurance that Go1's service commitments and system requirements were achieved based on the applicable trust services criteria, and if complementary subservice organization controls and complementary user entity controls assumed in the design of Go1's controls operated effectively throughout that period.

Restricted Use

This report, including the description of test of controls and results thereof in Section 4, is intended solely for the information and use of Go1, user entities of Go1's Software as a Service System during some or all of the period 1 July 2024 to 30 June 2025, business partners of Go1 subject to risks arising from interactions with the Software as a Service System, practitioners providing services to such user entities and business partners, prospective user entities and business partners, and regulators who have sufficient knowledge and understanding of the following:

- The nature of the service provided by the service organization.
- How the service organization's system interacts with user entities, business partners, subservice organizations, and other parties.
- Internal control and its limitations.
- Complementary user entity controls and complementary subservice organization controls and how those controls interact with the controls at the service organization to achieve the service organization's service commitments and system requirements.
- User entity responsibilities and how they may affect the user entity's ability to effectively use the service organization's services.
- The applicable trust services criteria.
- The risks that may threaten the achievement of the service organization's service commitments and system requirements and how controls address those risks.

This report is not intended to be, and should not be, used by anyone other than these specified parties.

Sensiba LLP

San Jose, California

6 August 2025

2. Assertion of Go1 Management

We have prepared the accompanying description of Go1 Pty Ltd's (Go1) Software as a Service System titled "*Description of Go1's Software as a Service System*" (description) throughout the period 1 July 2024 to 30 June 2025, based on the criteria for a description of a service organization's system set forth in DC section 200, *2018 Description Criteria for a Description of a Service Organization's System in a SOC 2® Report* (*With Revised Implementation Guidance — 2022*) in AICPA, *Description Criteria* (description criteria). The description is intended to provide report users with information about the Software as a Service System that may be useful when assessing the risks arising from interactions with Go1's system, particularly information about system controls that Go1 has designed, implemented, and operated to provide reasonable assurance that its service commitments and system requirements were achieved based on:

- the trust services criteria relevant to Security, Availability, and Confidentiality (applicable trust services criteria) set forth in TSP section 100, *2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (*With Revised Points of Focus — 2022)* in AICPA, *Trust Services Criteria*.

Go1 uses a subservice organization to provide application maintenance and support services. The description indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Go1, to achieve Go1's service commitments and system requirements based on the applicable trust services criteria. The description presents Go1's controls, the applicable trust services criteria, and the types of complementary subservice organization controls assumed in the design of Go1's controls. The description does not disclose the actual controls at the subservice organizations.

The description indicates that complementary user entity controls that are suitably designed and operating effectively are necessary, along with controls at Go1, to achieve Go1's service commitments and system requirements based on the applicable trust services criteria. The description presents Go1's controls, the applicable trust services criteria, and the complementary user entity controls assumed in the design of Go1's controls.

We confirm, to the best of our knowledge and belief, that

a. the description presents Go1's Software as a Service System that was designed and implemented throughout the period 1 July 2024 to 30 June 2025, in accordance with the description criteria.
b. the controls stated in the description were suitably designed throughout the period 1 July 2024 to 30 June 2025, to provide reasonable assurance that Go1's service commitments and system requirements would be achieved based on the applicable trust services criteria, if its controls operated effectively throughout that period and if the subservice

organization and user entities applied the complementary controls assumed in the design of Go1's controls throughout that period.

c. the controls stated in the description operated effectively throughout the period 1 July 2024 to 30 June 2025 to provide reasonable assurance that Go1's service commitments and system requirements were achieved based on the applicable trust services criteria, and if complementary subservice organization controls and complementary user entity controls assumed in the design of Go1's controls operated effectively throughout that period.

Signed by Go1 Management

6 August 2025

3. Description of Go1's Software as a Service System

Company Background

Go1 was founded in 2015 with the mission of unlocking positive potential through a love of learning. As a leading learning and development platform, Go1 provides organizations with a single solution to access thousands of training resources from top global providers.

Go1 supports companies of all sizes in up skilling their teams, enhancing compliance, and building a culture of continuous learning. With a global presence and a focus on innovation, Go1 serves clients across all industries

Services Provided

Go1's core product, "Go1 Learn" is a Software as a Service (SaaS) solution that includes the following services:
1. Go1 Content Library – provides aggregated learning content from over 250 industry leading eLearning providers.
2. Go1 Platform – provides a lightweight learning management system (LMS) for admins and learners too access Go1 content.
3. Go1 Content Hub – provides a tool for admins to access Go1 content and import to their learning platform

Go1 supports organizations in over 30 countries, including the U.S., U.K., Australia, Europe, and Asia, by enabling a smarter, more scalable way to deliver corporate learning. Go1's learning platform connects companies to thousands of curated courses from top global content providers, covering compliance, professional development, and industry-specific training. Its flexible integrations with major learning management systems (LMS), HR platforms, and workplace tools make it easy for teams to access learning in the flow of work. Go1 helps organizations meet training requirements for global standards and workplace safety regulations, while empowering employees to build skills and advance careers. By simplifying content discovery, centralizing reporting, and driving learner engagement, Go1 reduces the complexity and cost of corporate learning and compliance training at scale.

Principal Service Commitments and System Requirements

Go1 has established processes, policies, and procedures to meet its objectives related to its Software as a Service System (the 'System'). Those objectives are based on the purpose, vision, and values of Go1 as well as commitments that Go1 makes to user entities, the

requirements of laws and regulations that apply to Go1's activities, and the operational requirements that Go1 has established.
Commitments are documented, and communicated in customer agreements, as well as in public descriptions of the System. The operational requirements are communicated in Go1's processes, policies and procedures, system design documentation, and customer agreements. This includes policies around how the System is designed and developed, how the System is operated, how the system components are managed, and how employees are hired, developed, and managed to support the System.

Components of the System

Infrastructure
Go1's primary infrastructure used to provide the System includes the cloud hosted networking, compute and database components of Azure.

System	Type	Description
Azure Web Apps	Cloud Compute	Platform-as-a-Service (PaaS) for hosting web applications.
Azure Functions	Cloud Compute	Application services using an event-driven, serverless architecture.
Azure SQL Database	Data Storage	Storage of client data.
Azure Blob Storage	Data Storage	Storage of client documents.
Cloudflare	Network Services	DNS, load balancing, DDOS protection, web firewall and TLS encryption.
Azure Load Balancer	Networking	Distributes incoming traffic among virtual machines.
Azure Key Vault	Encryption	A cloud service to securely store keys, passwords, certificates, and other secrets.

Software
Primary software is used to support Go1's system.

Software	Purpose
Go1 Learn	The Software as a Service System provided to Go1 customers.

Software	Purpose
Azure Monitor	Collects and analyzes data about the various Azure resources and the infrastructure on which these resources are run.
Okta	Authentication software used to identify and authenticate users for access control to the systems.
GitHub	Source code repository used to manage the software code and version control.
GitHub Actions	Continuous integration / continuous delivery software used to manage the pipeline of change release testing and deployment.
1Password	Enterprise password manager used to store authentication secrets and strengthen password security.
Intune, Kandji	Mobile device management software used to track and manage security policies on endpoint devices.
CrowdStrike Falcon	Anti-virus software used to protect endpoint devices from malware.
Data Dog	System monitoring software used to log events and raise alerts to support system security and availability.
OWASP ZAP; CrowdStrike IaC Scanner;	Vulnerability scanning software to identify, log and resolve technical vulnerabilities.
Jira	Ticketing software used to log events and requirements to support the internal controls.
HiBob	Human resources information system used to manage employee processes like onboarding, offboarding and performance.
Office 365	Microsoft's suite of enterprise productivity, collaboration, and communication tools.
Vanta	Security and compliance software used to monitor and manage the security, risk, and control activities to support compliance.

People

Go1's personnel are organized into the following functional areas:

- Leadership: The executive level responsible for corporate governance.
- Product: Responsible for managing the roadmap of requirements and balancing the Engineering team priorities.
- Engineering: Responsible for building and maintaining the infrastructure and software.
- Customer Success: Responsible for the customer experience, support, and services.

- Project Management: Responsible for enterprise delivery of programs and projects to support the objectives.
- Operations: Responsible for monitoring and supporting robust and effective company and system operations.
- Risk and Compliance: Responsible for identification, assessment, treatment and monitoring to manage risks and support compliance.
- Partnerships: Responsible for managing partnerships with complementary service providers.
- Sales: Responsible for onboarding new customers and aligning requirements.
- Marketing: Responsible for branding, market positioning and attracting customers.

Data

The data collected and processed by Go1 includes the following types:

- Basic personal details: name, email, contact details.
- User activity: user activity within the software.

Processes, Policies and Procedures

Processes, policies, and procedures are established that set the standards and requirements of the System. All personnel are expected to comply with Go1's policies and procedures that define how the System should be managed. The documented policies and procedures are shared with all Go1's employees and can be referred to as needed.

Compliance Management Platform

Go1 uses compliance automation software, Vanta, to support the design, implementation, operation, monitoring, and documentation of internal controls. Vanta leverages APIs to centralize the monitoring of Go1's information assets across their infrastructure provider, identity manager, code repository, and endpoint devices. These APIs in combination with compliance automation functions in Vanta support the continuous monitoring of control activities for Go1's people, devices, policies, procedures and plans, risk assessments, third-party vendor assessments, system monitoring and the security configurations of these critical systems.

Using Vanta does not reduce management's responsibility for designing, implementing, and operating an effective system of internal control. Go1 evaluates the accuracy and completeness of the information stored in Vanta and conducts annual vendor risk assessments.

Physical Security

The critical infrastructure and data of the System are hosted by Azure. There are no trusted local office networks. As such, Azure is responsible for the key physical security controls that support the System.

Logical Access

Go1's logical access processes restrict access to the infrastructure, software, and data to only those that are authorized for access. Access is based on the concept of least privilege that limits the system components and access privileges to the minimum level required to fulfil job responsibilities.

The in-scope systems require approval and individual authentication practices prior to gaining access. Okta authentication software is used for identity management and single sign-on. Access management processes are followed to ensure new and modified access is approved, terminated users access is removed, and access rights are periodically reviewed and adjusted when no longer required. Additional information security policies and procedures require Go1 employees to use the systems and data in an appropriate and authorized manner.

Automated and manual security practices are used to protect the perimeter security and network to prevent unauthorized access attempts and tampering from third-party actors with malicious intent. Those include applying encryption of data and communications, periodic testing for and remediation of technical vulnerabilities and applying network controls like firewalls and event monitoring to prevent and detect unauthorized activity.

Go1 employee workstations are required to follow defined security practices to mitigate the risks of data leakage and malware that may compromise the devices, system access and sensitive data. Intune, Kandji mobile device management software is used to monitor, systematically enforce device requirements, and provide remote management capabilities for the workstations.

System Operations

Backup and restoration procedures for the System are defined and followed. The System is monitored through a combination of automated and manual processes to prevent and detect any issues with the infrastructure, software, and data. Alerts and logs are monitored with incident management processes defined for handling and resolving adverse events.

Go1's critical infrastructure and data are hosted by Azure with multiple availability zones to provide failover capability in the event of an outage of one of the data centers. Redundancy, disaster recovery in continuity considerations is built into the system design of Azure to support Go1's availability objectives. These are supported by the system monitoring, incident management processes and defined recovery and continuity plans.

Change Control

Go1 operates a defined process for software development with supporting policies and procedures. Change requests and requirements are logged and prioritized for development. Changes include those related to functionality improvements, bug fixes, security and reliability-related enhancements, and other updates to the Go1's core product, Go1 Learn.

Separate environments are used to support development and testing activities in isolation from the production environment. Github version control software is used for the code repository that tracks all changes to the Go1's core product, Go1 Learn.

A continuous integration / continuous deployment (CI/CD) pipeline is configured using Github CI to enforce key process steps and checks prior to new versions of the code base being deployed into the production environment. Changes to the infrastructure configurations and settings are managed as code, subject to the same process steps and checks prior to impacting the production environment.

Data Governance
Go1 uses data to support the System objectives and services. An approach to effective data governance has been established to understand and communicate the data that's used in the System, the objectives and requirements of that data, and the commitments of Go1.

Established processes, policies, procedures define the operational requirements for data governance, including how data is classified, handled, and used by the System in supporting the objectives and services.

Control Environment
Integrity and Ethical Values

The effectiveness of controls is dependent on the integrity and ethical values of the people who implement, manage, and monitor them. Integrity and ethical values are important foundations of Go1's control environment, affecting the design, implementation, and monitoring of the controls. Integrity and ethical behavior are supported by Go1's culture, governance, hiring and onboarding practices, ethical and behavioral standards, the way those are communicated, and how they are reinforced in practice. They include management's actions to remove or reduce incentives and temptations that might prompt personnel to engage in dishonest, illegal, or unethical acts. They also include the communication of entity values and behavioral standards to personnel through policy statements and codes of conduct, as well as by example.

Commitment to Competence

Go1's competence of employees includes the knowledge and skills necessary to accomplish employees' roles and responsibilities, in support of Go1's objectives and commitments. Management's commitment to competence includes careful consideration of the competence levels required for each role, the requisite skills, knowledge, and experience, and the actual performance of individuals, teams and the company as a whole.

Management's Philosophy and Operating Style

Go1's management philosophy and operating style is a purpose-driven, risk-based approach to pursuing the company objectives and satisfying Go1's commitments. Risk taking is an essential

part of pursuing the objectives. A formal approach is taken to understanding those risks and being deliberate about which risks are acceptable, and where risk mitigation actions are required.

Organizational Structure and Assignment of Authority and Responsibility

Go1's organizational structure provides the framework within which its activities for achieving the objectives are planned, executed, managed, and monitored. An organizational structure has been developed to suit Go1's needs and is revised over time as the company grows and requirements change.

Roles and responsibilities are further established and communicated through documented policies, and job descriptions, as part of individual performance review processes, reviewing and communicating team and functional performance, and the various operational team and governance meetings.

Human Resource Policies and Practices

Go1's employees are the foundation for achieving the objectives and commitments. Go1's hiring, onboarding and human resource practices are designed to attract, develop, and retain high-quality employees. That includes training and development, performance evaluations, compensation, and promotions, providing personal support and perks for individuals, recognizing team and company success, and building a culture of alignment to a shared purpose and vision. It also includes disciplinary processes and business planning to avoid single-person dependencies to ensure the objectives and commitments are not reliant on individuals.

Risk Assessment Process

Go1's risk assessment process identifies and manages risks that threaten achievement of the objectives and commitments. This includes risks that may affect the security, reliability or integrity of the services provided to user organizations and other interested stakeholders.

A formal process is followed to identify, assess, treat, and monitor the risks to ensure the risks are aligned to the risk appetite and objectives of Go1, and mitigated or avoided where appropriate. Risks identified in this process include:

- Operational risk – changes in the environment, staff, or management personnel, reliance on third parties, and threats to security, reliability, and integrity of Go1's operations.
- Strategic risk – new technologies, changing business models, and shifts within the industry.
- Compliance – legal and regulatory obligations and changes.

- Financial – the sustainability of Go1 and resources supporting the objectives.

These risks are identified by Go1 management, employees, and third-party stakeholders, and updated in the risk register as a single source of monitoring the risks. The formal risk assessments ensure the ongoing commitment of management, and support completeness and an evolving view of the risk landscape in Go1's context.

Integration with Risk Assessment

Established internal controls include Go1's policies, procedures, automated system functions and manual activities. The controls are designed and implemented to address the identified risks, and to meet the obligations and criteria set by laws, regulations, customer commitments and other compliance obligations. The controls follow a continual improvement methodology in consideration of the costs and benefits of such control improvements and recognizing the changing landscape and requirement of those controls as Go1 grows, and the associated risks change.

Information and Communications Systems

Information and communication are a core part of Go1's internal control system. It is the process of identifying, capturing, and exchanging information in the form and time frame necessary to conduct, manage, and control Go1's operations effectively. The information and communication systems consider the internal control requirements, operating requirements, and the needs of interested parties including employees, customers, third-party vendors, regulators, and shareholders.
The information and communication systems include central tracking systems that support Go1's established processes, as well as various meetings, and documented policies, procedures, and organizational knowledge.

Monitoring Controls

Management monitors the controls to ensure that they are operating as intended and that controls are modified and continually improved over time. Leadership, culture, and communication of the controls are important enablers to the effectiveness of the controls in practice. This ensures buy-in amongst the employees and empowers Go1's team and individuals to prioritize the performance and continual improvement of the controls. Evaluations are performed during the course of business, in management reviews, and by independent auditors to assess the design and operating effectiveness of the controls. Deficiencies that are identified are communicated to responsible control owners to agree remediation actions or re-enforce the control requirements and importance. Corrective actions are tracked with agreed timelines and ownership for remediation with ownership of management and the board, for ensuring appropriate actions are completed in a timely manner.

Changes to the System in the Last 12 Months

No significant changes have occurred to the services provided to user entities in the 12 months preceding the end of the examination period.

Incidents in the Last 12 Months

No significant incidents have occurred to the services provided to user entities in the 12 months preceding the end of the examination period.

Criteria Not Applicable to the System

All Security, Availability, and Confidentiality Trust Services Criteria were applicable to Go1's Software as a Service System.

Subservice Organizations

This report does not include the cloud hosting services provided by Azure.

Go1's services are designed with the assumption that certain controls will be implemented by subservice organizations. Such controls are called complementary subservice organization controls. It is not feasible for all of the Agreed Criteria related to Go1's services to be solely achieved by Go1 control procedures. Accordingly, subservice organizations, in conjunction with the services, should establish their own internal controls or procedures to complement those of Go1.

The following subservice organization controls should be implemented by Azure to provide additional assurance that the Agreed Criteria described within this report are met.

Subservice Organization – Azure		
Category	Criteria	Control
Security	CC6.1-CC6.8	Logical access measures are established and followed to ensure access to systems and data is restricted to authorized personnel with technical safeguards and ongoing assessments to reduce the risk of system and data breaches.
	CC6.4	Policies and procedures are established and followed to restrict physical access to data center facilities, backup media, and other system components, including firewalls, routers, and servers.
	CC7.1-CC7.5	Incident management and response policies and procedures are established and followed to identify, analyze, classify, respond to and resolve adverse events.
	CC8.1	Formal processes are established and followed to ensure system changes are documented, tracked, prioritized, developed, tested and approved prior to deployment into production.
Availability	A1.2	Procedures are established and followed to manage environmental protections within the data centers that house network, virtualization management, and storage devices supporting cloud hosting services where the system resides.

Go1 management, along with the subservice organization, define the scope and responsibility of the controls necessary to meet all the relevant Agreed Criteria through written contracts and published terms of service. In addition, Go1 performs monitoring of the subservice organization controls by reviewing attestation reports and monitoring the performance of the subservice organization controls.

COMPLEMENTARY USER ENTITY CONTROLS

Go1's services are designed with the assumption that certain controls will be implemented by user entities. Such controls are called complementary user entity controls. It is not feasible for all of the Agreed Criteria related to Go1's services to be solely achieved by Go1 control procedures. Accordingly, user entities, in conjunction with the services, should establish their own internal controls or procedures to complement those of Go1's.

The following complementary user entity controls should be implemented by user entities to provide additional assurance that the Agreed Criteria described within this report are met. As these items represent only a part of the control considerations that might be pertinent at the user entities' locations, user entities' auditors should exercise judgment in selecting and reviewing these complementary user entity controls.

User entities are responsible for:

- Understanding and complying with Go1's terms of service.
- Administering their users' access rights including approval, removal, and periodic review to ensure access is appropriate.
- Ensuring the supervision, management, and control of the use of Go1's services by their personnel.
- Developing their own disaster recovery and business continuity plans that address the inability to access or utilize Go1 services for any critical reliance on these services.

4. Description of Criteria, Controls, Tests and Results of Tests

Relevant trust services criteria and Go1 related controls are an integral part of management's system description and are included in this section. Sensiba LLP performed testing to determine if Go1's controls were suitably designed and operating effectively to achieve the specified criteria for Security, Availability, and Confidentiality set forth in TSP Section 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy (With Revised Points of Focus — 2022) in AICPA, Trust Services Criteria, throughout the period 1 July 2024 to 30 June 2025.

Tests of the controls included inquiry of appropriate management, supervisory and staff personnel, observation of Go1 activities and operations and inspection of Go1 documents and records. The results of those tests were considered in the planning, the nature, timing, and extent of Sensiba LLP's testing of the controls designed to achieve the relevant trust services criteria. As inquiries were performed for substantially all Go1 controls, this test was not listed individually for every control in the tables below.

Common Criteria 1: Control Environment

CC1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC1.1	COSO Principle 1: The entity demonstrates a commitment to integrity and ethical values.	The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted

CC1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted
		Go1 establishes workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	Inspected the code of conduct to determine that Go1 established workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	No exceptions noted
		Background checks are conducted for new hires.	Inspected the background checks for a sample of new hires to determine that background checks were conducted for new hires.	No exceptions noted
		Go1 evaluates the performance of all employees through a formal, annual performance review.	Inspected the performance reviews for a sample of employees to determine that Go1 evaluated the performance of all employees through a formal, annual performance review.	No exceptions noted

CC1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC1.2	COSO Principle 2: The board of directors demonstrates independence from management and exercises oversight of the development and performance of internal control.	Go1's senior management has a documented policy that outlines the roles, responsibilities, and key activities of the senior management.	Inspected the information security roles and responsibilities policy to determine that Go1's senior management has a documented policy that outlines the roles, responsibilities, and key activities of the senior management.	No exceptions noted
		Go1's senior management meets at least annually and maintains meeting minutes.	Inspected the senior management meeting minutes to determine that Go1's senior management met at least annually and maintained meeting minutes.	No exceptions noted
		The documented organization chart outlines the roles, functional responsibilities and reporting lines for Go1 personnel and demonstrates independence between management and the board of directors.	Inspected the organization chart to determine that the documented organization chart outlines the roles, functional responsibilities and reporting lines for Go1 personnel and demonstrates independence between management and the board of directors.	No exceptions noted
CC1.3	COSO Principle 3: Management establishes, with board oversight, structures, reporting lines, and	Management has established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	Inspected the defined roles and responsibilities to determine that management had established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	No exceptions noted

CC1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	appropriate authorities and responsibilities in the pursuit of objectives.	Go1's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Go1's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted
		The documented organization chart outlines the roles, functional responsibilities and reporting lines for Go1 personnel and demonstrates independence between management and the board of directors.	Inspected the organization chart to determine that the documented organization chart outlines the roles, functional responsibilities and reporting lines for Go1 personnel and demonstrates independence between management and the board of directors.	No exceptions noted
CC1.4	COSO Principle 4: The entity demonstrates a commitment to attract, develop, and retain competent individuals in alignment with objectives.	Security awareness training is conducted for Go1 employees at least annually.	Inspected the records of security awareness training to determine that security awareness training was conducted for Go1 employees at least annually.	No exceptions noted
		Go1 establishes workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	Inspected the code of conduct to determine that Go1 established workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	No exceptions noted

CC1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Background checks are conducted for new hires.	Inspected the background checks for a sample of new hires to determine that background checks were conducted for new hires.	No exceptions noted
		Go1 evaluates the performance of all employees through a formal, annual performance review.	Inspected the performance reviews for a sample of employees to determine that Go1 evaluated the performance of all employees through a formal, annual performance review.	No exceptions noted
CC1.5	COSO Principle 5: The entity holds individuals accountable for their internal control responsibilities in the pursuit of objectives.	Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that GO1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted
		Go1 establishes workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	Inspected the code of conduct to determine that Go1 established workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	No exceptions noted

CC1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Management has established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	Inspected the defined roles and responsibilities to determine that management had established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	No exceptions noted
		Go1's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Go1's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted
		The documented organization chart outlines the roles, functional responsibilities and reporting lines for Go1 personnel and demonstrates independence between management and the board of directors.	Inspected the organization chart to determine that the documented organization chart outlines the roles, functional responsibilities and reporting lines for Go1 personnel and demonstrates independence between management and the board of directors.	No exceptions noted
		Go1 evaluates the performance of all employees through a formal, annual performance review.	Inspected the performance reviews for a sample of employees to determine that Go1 evaluated the performance of all employees through a formal, annual performance review.	No exceptions noted

Common Criteria 2: Information and Communication

CC2.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC2.1	COSO Principle 13: The entity obtains or generates and uses relevant, quality information to support the functioning of internal control.	The information assets are identified, classified, and centrally tracked in Vanta for ongoing monitoring and governance.	Inspected the information asset register to determine that the information assets were identified, classified, and centrally logged in Vanta for ongoing monitoring and governance.	No exceptions noted
		Go1 conducts continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Vanta to determine that Go1 conducted continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	No exceptions noted
		Information logs related to the information processing activities are centrally stored for retrospective analysis where required.	Inspected the configuration of log capture to determine that information logs related to the information processing activities were centrally stored for retrospective analysis where required.	No exceptions noted
		Go1 has an established policy and procedures that govern the use of cryptographic controls.	Inspected the encryption policy to determine that Go1 had an established policy and procedures that governed the use of cryptographic controls.	No exceptions noted
CC2.2	COSO Principle 14: The entity internally communicates information,	Security awareness training is conducted for Go1 employees at least annually.	Inspected the records of security awareness training to determine that security awareness training was conducted for Go1 employees at least annually.	No exceptions noted

CC2.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	including objectives and responsibilities for internal control, necessary to support the functioning of internal control.	The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted
		Go1 conducts continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Vanta to determine that Go1 conducted continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	No exceptions noted
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted
		Go1 documents the potential events, pre-planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that Go1 documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted

CC2.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Go1's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted
CC2.3	COSO Principle 15: The entity communicates with external parties regarding matters affecting the functioning of internal control.	The vendor register includes material third-party software and service providers with tracking of the vendor risk ratings and vendor governance activities.	Inspected the vendor register to determine that the vendor register included material third-party software and service providers with tracking of the risk ratings and vendor governance activities.	No exceptions noted
		Go1 documents the potential events, pre-planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that Go1 documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted
		Go1 sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that Go1 set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted

CC2.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inspected the incident handling for a sample of incidents to determine that Go1 followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted
		Terms of service are agreed with Go1's customers and users of the services to communicate their responsibilities and terms of use.	Inspected the terms of service to determine that terms of service were agreed with Go1's customers and users of the services to communicate their responsibilities and terms of use.	No exceptions noted

Go1

Common Criteria 3: Risk Assessment

CC3.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC3.1	COSO Principle 6: The entity specifies objectives with sufficient clarity to enable the identification and assessment of risks relating to objectives.	Go1 conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Go1 conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted
		Go1 develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment to determine that Go1 developed risk mitigation strategies to address risks identified during the risk assessment process.	No exceptions noted
		The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted
		Go1 has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Go1 had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted

CC3.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC3.2	COSO Principle 7: The entity identifies risks to the achievement of its objectives across the entity and analyzes risks as a basis for determining how the risks should be managed.	Go1 conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Go1 conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted
		Go1 develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment to determine that Go1 developed risk mitigation strategies to address risks identified during the risk assessment process.	No exceptions noted
		The vendor register includes material third-party software and service providers with tracking of the vendor risk ratings and vendor governance activities.	Inspected the vendor register to determine that the vendor register included material third-party software and service providers with tracking of the risk ratings and vendor governance activities.	No exceptions noted
		Go1 has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Go1 had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted

CC3.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that Go1 set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted
CC3.3	COSO Principle 8: The entity considers the potential for fraud in assessing risks to the achievement of objectives.	Go1 conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Go1 conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted
		Go1 develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment to determine that Go1 developed risk mitigation strategies to address risks identified during the risk assessment process.	No exceptions noted
		Go1 has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Go1 had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted

CC3.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC3.4	COSO Principle 9: The entity identifies and assesses changes that could significantly impact the system of internal control.	Go1 conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Go1 conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted
		Go1 develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment to determine that Go1 developed risk mitigation strategies to address risks identified during the risk assessment process.	No exceptions noted
		Go1 has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Go1 had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted
		Go1 sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that Go1 set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted

Common Criteria 4: Monitoring Activities

CC4.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC4.1	COSO Principle 16: The entity selects, develops, and performs ongoing and / or separate evaluations to ascertain whether the components of internal control are present and functioning.	Go1 conducts continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Vanta to determine that Go1 conducted continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	No exceptions noted
		Independent penetration tests are conducted annually.	Inspected the penetration test report to determine that independent penetration tests were conducted annually.	No exceptions noted
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted
CC4.2	COSO Principle 17: The entity evaluates and communicates internal control deficiencies in a timely manner to	Go1 conducts continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Vanta to determine that Go1 conducted continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	No exceptions noted

CC4.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	those parties responsible for taking corrective action, including senior management and the board of directors, as appropriate.	Independent penetration tests are conducted annually.	Inspected the penetration test report to determine that independent penetration tests were conducted annually.	No exceptions noted
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted

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Common Criteria 5: Control Activities

CC5.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC5.1	COSO Principle 10: The entity selects and develops control activities that contribute to the mitigation of risks to the achievement of objectives to acceptable levels.	Go1 conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Go1 conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted
		Go1 develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment to determine that Go1 developed risk mitigation strategies to address risks identified during the risk assessment process.	No exceptions noted
		Go1 conducts continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Vanta to determine that Go1 conducted continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	No exceptions noted
		Go1 has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Go1 had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted

CC5.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC5.2	COSO Principle 11: The entity also selects and develops general control activities over technology to support the achievement of objectives.	The information security policies are reviewed by management at least annually and updated where required.	Inspected the review of the information security policies to determine that the information security policies were reviewed by management at least annually and updated where required.	No exceptions noted
		The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted
		Go1 conducts continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Vanta to determine that Go1 conducted continuous monitoring of the security controls using Vanta with automated alerts and tracking of the control effectiveness over time.	No exceptions noted
		Go1 has an established policy and procedures that govern the use of cryptographic controls.	Inspected the encryption policy to determine that Go1 had an established policy and procedures that governed the use of cryptographic controls.	No exceptions noted

CC5.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 requires appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access is restricted to authorized personnel.	Inspected the access control policy to determine that Go1 required appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access was restricted to authorized personnel.	No exceptions noted
		Independent penetration tests are conducted annually.	Inspected the penetration test report to determine that independent penetration tests were conducted annually.	No exceptions noted
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted
CC5.3	COSO Principle 12: The entity deploys control activities through policies that	The information security policies are reviewed by management at least annually and updated where required.	Inspected the review of the information security policies to determine that the information security policies were reviewed by management at least annually and updated where required.	No exceptions noted

CC5.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	establish what is expected and in procedures that put policies into action.	The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted
		Go1's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Go1's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted

Common Criteria 6: Logical and Physical Access Controls

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC6.1	The entity implements logical access security software, infrastructure, and architectures over protected information assets to protect them from security events to meet the entity's objectives.	Multi-factor authentication is required for access to sensitive systems.	Inspected the monitoring of multi-factor authentication to determine that multi-factor authentication was required for access to sensitive systems.	No exceptions noted
		User accounts are individually assigned with a unique user ID to support system logging and accountability.	Inspected the monitoring of unique user IDs to determine that user accounts were individually assigned with a unique user ID to support system logging and accountability.	No exceptions noted
		The information assets are identified, classified, and centrally tracked in Vanta for ongoing monitoring and governance.	Inspected the information asset register to determine that the information assets were identified, classified, and centrally logged in Vanta for ongoing monitoring and governance.	No exceptions noted
		Go1 stores sensitive data, including customer data, in databases that are encrypted at rest.	Inspected the database encryption to determine that Go1 stored sensitive data, including customer data, in databases that were encrypted at rest.	No exceptions noted
		Go1 requires appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access is restricted to authorized personnel.	Inspected the access control policy to determine that Go1 required appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access was restricted to authorized personnel.	No exceptions noted

Go1

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 has established formal guidelines for passwords to govern the management and use of authentication mechanisms.	Inspected the password policy to determine that Go1 has established formal guidelines for passwords to govern the management and use of authentication mechanisms.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		
CC6.2	Prior to issuing system credentials and granting system access, the entity registers and authorizes new internal and external users whose access is administered by the entity. For those users whose access is administered by the entity, user system credentials are	Quarterly reviews of Go1's critical systems and associated user access rights are performed to ensure access is appropriate, or to modify access where required.	Inspected the user access review for a sample of quarters to determine that quarterly reviews of Go1's critical systems and associated user access rights were performed to ensure access was appropriate, or to modify access where required.	No exceptions noted
		New hires and other new system access requirements are approved as part of the onboarding process or by authorized system owners prior to access being granted.	Inspected the access approval for a sample of new hires to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorized system owners prior to access being granted.	No exceptions noted

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	removed when user access is no longer authorized.	A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted
		User accounts are individually assigned with a unique user ID to support system logging and accountability.	Inspected the monitoring of unique user IDs to determine that user accounts were individually assigned with a unique user ID to support system logging and accountability.	No exceptions noted
		Go1 requires appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access is restricted to authorized personnel.	Inspected the access control policy to determine that Go1 required appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access was restricted to authorized personnel.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC6.3	The entity authorizes, modifies, or removes access to data, software, functions, and other protected information assets based on roles, responsibilities, or the system design and changes, considering the concepts of least privilege and segregation of duties, to meet the entity's objectives.	Quarterly reviews of Go1's critical systems and associated user access rights are performed to ensure access is appropriate, or to modify access where required.	Inspected the user access review for a sample of quarters to determine that quarterly reviews of Go1's critical systems and associated user access rights were performed to ensure access was appropriate, or to modify access where required.	No exceptions noted
		New hires and other new system access requirements are approved as part of the onboarding process or by authorized system owners prior to access being granted.	Inspected the access approval for a sample of new hires to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorized system owners prior to access being granted.	No exceptions noted
		A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted
		User accounts are individually assigned with a unique user ID to support system logging and accountability.	Inspected the monitoring of unique user IDs to determine that user accounts were individually assigned with a unique user ID to support system logging and accountability.	No exceptions noted

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 requires appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access is restricted to authorized personnel.	Inspected the access control policy to determine that Go1 required appropriate access approvals, periodic user access reviews, and revocation of access in a timely manner upon termination, to ensure access was restricted to authorized personnel.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		
CC6.4	The entity restricts physical access to facilities and protected information assets (for example, data center facilities, back-up media storage, and other sensitive locations) to authorized personnel to meet the entity's objectives.	This criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC6.5	The entity discontinues logical and physical protections over physical assets only after the ability to read or recover data and software from those assets has been diminished and is no longer required to meet the entity's objectives.	Quarterly reviews of Go1's critical systems and associated user access rights are performed to ensure access is appropriate, or to modify access where required.	Inspected the user access review for a sample of quarters to determine that quarterly reviews of Go1's critical systems and associated user access rights were performed to ensure access was appropriate, or to modify access where required.	No exceptions noted
		A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted
		The disposal of sensitive information assets follows a defined process to ensure sensitive data is effectively erased before the safeguards over the information assets are removed.	Inspected the secure disposal policies and procedures to determine that the disposal of sensitive information assets followed a defined process to ensure sensitive data was effectively erased before the safeguards over the information assets were removed.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC6.6	The entity implements logical access security measures to protect against threats from sources outside its system boundaries.	Multi-factor authentication is required for access to sensitive systems.	Inspected the monitoring of multi-factor authentication to determine that multi-factor authentication was required for access to sensitive systems.	No exceptions noted
		Go1 uses an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	Inspected the intrusion detection system to determine that Go1 used an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	No exceptions noted
		Connections and data flows to the Software as a Service System and the supporting infrastructure are encrypted in transit.	Inspected the encryption in transit configurations to determine that connections and data flows to the Software as a Service System and the supporting infrastructure were encrypted in transit.	No exceptions noted
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 uses firewall configurations that ensure only approved networking ports and protocols can be used.	Inspected the firewall configurations to determine that Go1 used firewall configurations that ensured only approved networking ports and protocols could be used.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		
CC6.7	The entity restricts the transmission, movement, and removal of information to authorized internal and external users and processes, and protects it during transmission, movement, or removal to meet the entity's objectives.	Go1 has a mobile device management (MDM) system in place to centrally manage employee devices.	Inspected the mobile device management to determine that Go1 had a mobile device management (MDM) system in place to centrally manage employee devices.	No exceptions noted
		Go1's workstations have hard-disk encryption applied to protect locally stored data and access credentials.	Inspected the monitoring of hard-disk encryption for devices to determine that Go1's workstations have hard-disk encryption applied to protect locally stored data and access credentials.	No exceptions noted
		Go1 stores sensitive data, including customer data, in databases that are encrypted at rest.	Inspected the database encryption to determine that Go1 stored sensitive data, including customer data, in databases that were encrypted at rest.	No exceptions noted
		Connections and data flows to the Software as a Service System and the supporting infrastructure are encrypted in transit.	Inspected the encryption in transit configurations to determine that connections and data flows to the Software as a Service System and the supporting infrastructure were encrypted in transit.	No exceptions noted

Go1

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		
CC6.8	The entity implements controls to prevent or detect and act upon the introduction of unauthorized or malicious software to meet the entity's objectives.	Go1 has a mobile device management (MDM) system in place to centrally manage employee devices.	Inspected the mobile device management to determine that Go1 had a mobile device management (MDM) system in place to centrally manage employee devices.	No exceptions noted
		Antivirus software is installed on workstations to protect against malware.	Inspected the monitoring of antivirus software installed on workstations to determine that antivirus software was installed on workstations to protect against malware.	No exceptions noted
		Go1 uses an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	Inspected the intrusion detection system to determine that Go1 used an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	No exceptions noted

CC6.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

Common Criteria 7: System Operations

CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC7.1	To meet its objectives, the entity uses detection and monitoring procedures to identify (1) changes to configurations that result in the introduction of new vulnerabilities, and (2) susceptibilities to newly discovered vulnerabilities.	Go1 uses an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	Inspected the intrusion detection system to determine that Go1 used an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	No exceptions noted
		Go1 defines the approach to identifying, assessing and resolving security vulnerabilities.	Inspected the vulnerability management policy to determine that Go1 defined the approach to identifying, assessing and resolving security vulnerabilities.	No exceptions noted
		Independent penetration tests are conducted annually.	Inspected the penetration test report to determine that independent penetration tests were conducted annually.	No exceptions noted
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted

Go1

CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Changes are automatically tested, and approval flows are verified in the configured continuous integration/continuous deployment (CI/CD) software before they can be promoted to production.	Inspected the configuration of the CI/CD pipeline to determine that changes were automatically tested and approval flows verified in the configured continuous integration/continuous deployment (CI/CD) software before they could be promoted to production.	No exceptions noted
		Go1 uses a version control system to manage source code, documentation, release labelling, and other change management tasks.	Inspected the version control software to determine that Go1 used a version control system to manage source code, documentation, release labelling, and other change management tasks.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		
CC7.2	The entity monitors system components and the operation of those components for anomalies	Go1 uses an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	Inspected the intrusion detection system to determine that Go1 used an intrusion detection system to provide continuous monitoring of the company's network and early detection of potential security breaches.	No exceptions noted

CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	that are indicative of malicious acts, natural disasters, and errors affecting the entity's ability to meet its objectives; anomalies are analyzed to determine whether they represent security events.	Information logs related to the information processing activities are centrally stored for retrospective analysis where required.	Inspected the configuration of log capture to determine that information logs related to the information processing activities were centrally stored for retrospective analysis where required.	No exceptions noted
		Go1 defines the approach to identifying, assessing and resolving security vulnerabilities.	Inspected the vulnerability management policy to determine that Go1 defined the approach to identifying, assessing and resolving security vulnerabilities.	No exceptions noted
		Independent penetration tests are conducted annually.	Inspected the penetration test report to determine that independent penetration tests were conducted annually.	No exceptions noted
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC7.3	The entity evaluates security events to determine whether they could or have resulted in a failure of the entity to meet its objectives (security incidents) and, if so, takes actions to prevent or address such failures.	Go1 documents the potential events, pre-planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that Go1 documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted
		Go1 follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inspected the incident handling for a sample of incidents to determine that Go1 followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC7.4	The entity responds to identified security incidents by executing a defined incident response program to understand, contain, remediate, and communicate security incidents, as appropriate.	Go1 documents the potential events, pre-planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that Go1 documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted
		Go1 follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inspected the incident handling for a sample of incidents to determine that Go1 followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted
		The incident response plans are reviewed at least annually to confirm they provide an effective response to potential incidents.	Inspected the annual review of the business continuity and disaster recovery tests to determine that the incident response plans were reviewed at least annually to confirm they provided an effective response to potential incidents.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

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CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC7.5	The entity identifies, develops, and implements activities to recover from identified security incidents.	Go1 documents the scenarios and relevant impacts that may threaten Go1's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	Inspected the business continuity plans to determine that Go1 documented the scenarios and relevant impacts that may threaten Go1's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	No exceptions noted
		The established disaster recovery plans outline roles, responsibilities, and detailed procedures for the recovery of critical systems.	Inspected the disaster recovery plans to determine that the established disaster recovery plans outlined roles, responsibilities, and detailed procedures for the recovery of critical systems.	No exceptions noted
		Go1 documents the potential events, pre-planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that Go1 documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted
		Go1 follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inspected the incident handling for a sample of incidents to determine that Go1 followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted

CC7.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 establishes a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	Inspected the vulnerability management tool to determine Go1 established a process to identify security vulnerabilities, using reputable outside sources, and assign a risk ranking to newly discovered security vulnerabilities.	No exceptions noted
		Go1 conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Go1 conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted
		The incident response plans are reviewed at least annually to confirm they provide an effective response to potential incidents.	Inspected the annual review of the business continuity and disaster recovery tests to determine that the incident response plans were reviewed at least annually to confirm they provided an effective response to potential incidents.	No exceptions noted
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

Common Criteria 8: Change Management

CC8.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC8.1	The entity authorizes, designs, develops, or acquires, configures, documents, tests, approves, and implements changes to infrastructure, data, software, and procedures to meet its objectives.	Go1 has developed policies and procedures governing the system development life cycle, including documented policies for tracking, testing, approving, and validating changes.	Inspected the policies and procedures to determine that Go1 had developed policies and procedures governing the system development life cycle, including documented policies for tracking, testing, approving, and validating changes.	No exceptions noted
		Changes are automatically tested, and approval flows are verified in the configured continuous integration/continuous deployment (CI/CD) software before they can be promoted to production.	Inspected the configuration of the CI/CD pipeline to determine that changes were automatically tested and approval flows verified in the configured continuous integration/continuous deployment (CI/CD) software before they could be promoted to production.	No exceptions noted
		Go1 uses a version control system to manage source code, documentation, release labelling, and other change management tasks.	Inspected the version control software to determine that Go1 used a version control system to manage source code, documentation, release labelling, and other change management tasks.	No exceptions noted
		When Go1's application code changes, code reviews and tests are performed by someone other than the person who made the code change.	Inspected the systematic enforcement of peer reviews to determine that when Go1's application code changes, code reviews and tests were performed by someone other than the person who made the code change.	No exceptions noted

CC8.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		

Common Criteria 9: Risk Mitigation

CC9.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
CC9.1	The entity identifies, selects, and develops risk mitigation activities for risks arising from potential business disruptions.	Go1 conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Go1 conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted
		Go1 develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment to determine that Go1 developed risk mitigation strategies to address risks identified during the risk assessment process.	No exceptions noted
		Go1 documents the scenarios and relevant impacts that may threaten Go1's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	Inspected the business continuity plans to determine that Go1 documented the scenarios and relevant impacts that may threaten Go1's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	No exceptions noted
		The established disaster recovery plans outline roles, responsibilities, and detailed procedures for the recovery of critical systems.	Inspected the disaster recovery plans to determine that the established disaster recovery plans outlined roles, responsibilities, and detailed procedures for the recovery of critical systems.	No exceptions noted

CC9.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 establishes the requirements for backups and recoverability.	Inspected the backup policy to determine that Go1 established the requirements for backups and recoverability.	No exceptions noted
		Go1 documents the potential events, pre-planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that Go1 documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted
		Go1 has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Go1 had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted
		Go1 follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inspected the incident handling for a sample of incidents to determine that Go1 followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted

CC9.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Go1 conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted
		Go1 maintains cybersecurity insurance to mitigate the impact of potential data breaches and disruptions.	Inspected the cybersecurity insurance to determine that Go1 maintained cybersecurity insurance to mitigate the impact of potential data breaches and disruptions.	No exceptions noted
		Go1 utilizes multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	Inspected the multiple availability zones to determine that Go1 utilized multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	No exceptions noted
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted
CC9.2	The entity assesses and manages risks associated with vendors and business partners.	The vendor register includes material third-party software and service providers with tracking of the vendor risk ratings and vendor governance activities.	Inspected the vendor register to determine that the vendor register included material third-party software and service providers with tracking of the risk ratings and vendor governance activities.	No exceptions noted

CC9.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
		Go1 sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that Go1 set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted

Additional Criteria for Availability

A1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
A1.1	The entity maintains, monitors, and evaluates current processing capacity and use of system components (infrastructure, data, and software) to manage capacity demand and to enable the implementation of additional capacity to help meet its objectives.	Auto-scaling configuration is used to automatically provision additional capacity when predefined thresholds are met.	Inspected the auto-scaling configuration to determine that auto-scaling configuration was used to automatically provision additional capacity when predefined thresholds were met.	No exceptions noted
A1.2	The entity authorizes, designs, develops or acquires, implements, operates, approves, maintains, and monitors environmental protections,	The established disaster recovery plans outline roles, responsibilities, and detailed procedures for the recovery of critical systems.	Inspected the disaster recovery plans to determine that the established disaster recovery plans outlined roles, responsibilities, and detailed procedures for the recovery of critical systems.	No exceptions noted
		Go1 establishes the requirements for backups and recoverability.	Inspected the backup policy to determine that Go1 established the requirements for backups and recoverability.	No exceptions noted

A1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
	software, data back-up processes, and recovery infrastructure to meet its objectives.	Go1 conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Go1 conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted
		Go1 utilizes multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	Inspected the multiple availability zones to determine that Go1 utilized multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	No exceptions noted
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted
		Part of this criterion is the responsibility of the subservice organization. Refer to the Subservice Organizations section above for controls managed by the subservice organization.		
A1.3	The entity tests recovery plan procedures supporting system recovery to meet its objectives.	Go1 conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Go1 conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted

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Additional Criteria for Confidentiality

C1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
C1.1	The entity identifies and maintains confidential information to meet the entity's objectives related to confidentiality.	Go1 establishes the data types and retention periods of data collected and processed.	Inspected the data retention policies to determine that Go1 established the data types and retention periods of data collected and processed.	No exceptions noted
		Go1 establishes the method of data classification to ensure appropriate protections are applied based on its sensitivity.	Inspected the data classification policies to determine that Go1 established the method of data classification to ensure appropriate protections were applied based on its sensitivity.	No exceptions noted
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted
		Employment contracts are formed with Go1 employees including a non-disclosure agreement (NDA) for confidential information.	Inspected the employment contracts for a sample of new hires to determine that employment contracts were formed with Go1 employees including a non-disclosure agreement (NDA) for confidential information.	No exceptions noted

C1.0	Criteria	Description of Company Controls	Service Auditor's Test of Controls	Result
C1.2	The entity disposes of confidential information to meet the entity's objectives related to confidentiality.	A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted
		The disposal of sensitive information assets follows a defined process to ensure sensitive data is effectively erased before the safeguards over the information assets are removed.	Inspected the secure disposal policies and procedures to determine that the disposal of sensitive information assets followed a defined process to ensure sensitive data was effectively erased before the safeguards over the information assets were removed.	No exceptions noted
		Go1 establishes the boundaries and requirements for how employees use Go1's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that Go1 established the boundaries and requirements for how employees used Go1's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted